

Our vision

All Children, families and communities living in rural, regional and remote Australia have timely and affordable **access to services and supports** that best meets their needs and to thrive.

Our strategic focus areas:

- ▶ **Supporting** children, Families & communities.
- ▶ **Building the capacity** of the local service sector.



Our mission

To **address disadvantage and isolation** experienced by rural and remote children and their families, within our available resources.



Our approach

Responding to the needs of isolated and disadvantaged rural and remote children, family & communities by:

- ▶ Facilitating and delivering **access to services and supports**.
- ▶ Advocating and facilitating for **improved access** to service systems.
- ▶ Creating responsive connections and collaborations for **more integrated and holistic** child and family services and supports.
- ▶ Building and responding to capability and capacity needs within the services sector to **work effectively**.

Our work

- ▶ **Contact creates avenues to connect Isolated children** and families to connect with each other, their community and existing services.
- ▶ **Contact supports Mobile and other Child and Family Services** reach more RRR families.
- ▶ **Contact works in an intermediary capacity with others** in place-based responses to deliver service gaps to RRR communities.
- ▶ **Contact collects, and acts on stories of need** for children and families in RRR communities.
- ▶ **Contact work with policy makers and funders** on working groups and initiatives representing collective wisdom and knowledge of RRR children and families.
- ▶ **Contact actively partners with value-based organisations** for greater impact and reach.
- ▶ **Contact is a trusted collaborator** specialising in RRR communities in the children and family services sector.
- ▶ **Contact supports value aligned organisations** and services that need backing to keep going in RRR communities.
- ▶ **Contact values and holds real connections** and relationships with RRR communities.
- ▶ **Contact acts as a mentor and skills bank** for RRR children and family service organisations.
- ▶ **Contact develops bespoke training** and capability programs for staff, committees/boards and community leaders in the children and family service sector.
- ▶ **Contact provides advice & support** to other organisations that seek assistance.

Our impact

- ▶ Isolated, rural and remote children and families have **improved access to and engagement with services** in their region.
- ▶ Contact is a **recognised authority on issues** impacting isolated, rural and remote children's and families.
- ▶ Through working with multiple partners and collaborations **local service solutions are found** for RRR regions.
- ▶ Organisational service staff, committees and community leaders in RRR communities are **supported by Contact's wisdom and knowledge**.